
Can't get started with Fireboard - help!

Posted by silkyred - 2007/09/05 22:52

It's probably something really simple but it's killing me at the moment so if you can help it'd be GREAT!

I've downloaded Fireboard V 1.0.0 and followed both suggested installation methods either upload and installing the ZIP or uploading the unzipped files to the appropriate location and asked to have them installed from there. Both methods have seemed to work as they've copied what looks like the right stuff to the right places on my server. HOWEVER neither gives me a 'success' message, they just sit on a blank page after asking for the install and I don't have Fireboards showing anywhere I can see. Certainly not in the list of installed components on the installation page or the component menu where it's supposed to be. I'm using Firefox on a Mac if that makes any odds.

I've tried installing a few times and tried 1 and V 1.0.1 too deleting any files that stop installation because of the previous one, etc. and they seem to 'work' OK after the offending files are removed but still no way to see Fireboard anywhere - I'm using Joomla 1.8. Any help would be GREATLY appreciated. TIA.

Cheers - Matt 8)

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Re:Can't get started with Fireboard - help!

Posted by danialt - 2007/09/06 00:59

please download the latest stable version released an hour ago.

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Re:Can't get started with Fireboard - help!

Posted by silkyred - 2007/09/06 01:04

OK will try! Thanks.

Cheers - Matt 8)

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Re:Can't get started with Fireboard - help!

Posted by silkyred - 2007/09/06 13:34

Still exactly the same issue. The only thing I can think of to try now is to use a PC to initiate the install in case Firefox on the Mac is just not completing the task. Any help still greatly appreciated! TIA.

Cheers - Matt 8)

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Re:Can't get started with Fireboard - help!

Posted by palebluedot - 2007/09/07 06:47

See here about doing a "Clean" install

http://www.bestofjoomla.com/component/option,com_fireboard/Itemid,38/func,view/id,16308/catid,69/

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