
\ "Report to moderator\ " mails annoy non-forum admins

Posted by toni - 2008/01/15 15:04

Currently "Report to moderator" messages are being sent to ALL Joomla's administrator & super administrators. I can't turn off the moderator status from these users in Fireboard's user manager: (not changeable, this user is an site (super)administrator)

It'd be better if there would be option for turning this feature off. Workaround could also be that admins with "Receive System E-mails" turned off in Joomla's user manager wouldn't receive these messages.

I find this as a problem because the site im running has 15 admins, and most of them don't actively use forums.

Anyways, keep up the excellent work :blush:

Re:\ "Report to moderator\ " mails annoy non-forum admins

Posted by Goodbyte - 2008/01/17 03:16

Hi...

I had a related issue: I inserted additional usergroups and set the group-ids for these to the next free ids. My #__core_acl_aro_groups-table now has this content:

gid pid name lft rgt

```
-----
17 0  ROOT 1 26
28 17  USERS 2 25
29 28  Public Frontend 3 16
18 29  Registered 4 15
31 18  Group1 5 14
19 18  Author 6 13
20 19  Editor 7 12
32 20  Group2 8 11
21 32  Publisher 9 10
30 28  Public Backend 17 24
23 30  Manager 18 23
24 23  Administrator 19 22
25 24  Super Administrator 20 21
```

(additional groups are called "Group1" and "Group2" in this snippet)

The most of my users are members of these two groups.

Because the query for admins in function ReportMessage in the file report.php is

```
SELECT id FROM #__users
WHERE gid >= 24;
quite all users get the report-message.
```

Too be continued...

Re:\ "Report to moderator\ " mails annoy non-forum admins

Posted by Goodbyte - 2008/01/17 03:27

... here comes the continuation:

To solve this, I changed it to

```
SELECT u.id FROM #__core_acl_aro_groups AS g1,
        #__core_acl_aro_groups AS g2,
        #__users AS u
WHERE g1.group_id=24 AND
      g2.lft>=g1.lft AND
```

g2.rgtable messages send to your admins.

Bye
Goodbyte

Re:"Report to moderator\" mails annoy non-forum admins

Posted by Goodbyte - 2008/01/17 03:37

Sorry, I can't get this post not to screw up! I try to send the full response to troram and toni by private message...

Re:"Report to moderator" mails annoy non

Posted by toni - 2008/01/17 12:07

Thank you so much for pointing me to the right place. :)
Your query change didn't quite help me, it basicly retrieved all my users as admins.
So this is what I came up with:

Change this, (*joomla_install*/components/com_fireboard/template/default/plugin/report/report.php row 97):

```
SELECT id FROM #__users WHERE gid >= 24
```

... to this:

```
SELECT id FROM #__users WHERE (gid = 24 OR gid = 25) AND sendEmail = 1
```

This sends reports only to admins & super admins with enabled "Receive System E-mails".

Re:"Report to moderator\" mails annoy non

Posted by Goodbyte - 2008/01/17 17:14

Yes, it's right, that the query, as you can see it in this forum, doesn't work correctly. Looks like the forum don't like "smaller or equal"-signs. I try to repeat the WHERE-clause:

```
WHERE g1.group_id "EQUALS" 24 AND g2.lft "GREATER_OR_EQUALS" g1.lft AND  
      g2.rgt "SMALLER_OR_EQUALS" g1.rgt AND  
      u.gid "EQUALS" g2.group_id
```

You have to replace "EQUALS", "GREATER_OR_EQUALS" and "SMALLER_OR_EQUALS" by the appropriate characters.

This query isn't meant to solve your issue. It's a suggestion to the admin to fix their query. It does quite the same like the original one, but has (quite) no problems with additional usergroups. Additionally it should be a pointer for you where to find the right place to customize the behaviour in the way you like it.

Bye
Goodbyte

Re:"Report to moderator\" mails annoy non-forum adm

Posted by j0ly - 2008/01/19 20:20

Hi,

Im having a similar problem with the report to moderator. Basically I have install JACLplus, and created a private group which has around 60 members. In this group, the group ID is 31 - Members are getting these report to moderator emails from the system. Is it because of the group ID is higher then the admin and super admin ID?

Thanks

Scott

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Re:"Report to moderator\" mails annoy non-forum adm

Posted by Goodbyte - 2008/01/20 03:32

Yes, that's exactly the same problem I had and you can use the suggested fix if the administrator-account still has the ID 24. In this case the administrator-group with ID 24 and every group below in the tree-view of the groups (by default only the super-administrator) will get the messages.

The query uses the "nesting-set"-structure of the groups-table to find the children of a node.

Bye
Goodbyte

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Re:"Report to moderator\" mails annoy non-forum adm

Posted by j0ly - 2008/01/20 03:48

so it would then look like this?

```
WHERE g1.group_id = 24 AND g2.lft > or = g1.lft AND  
g2.rgt
```

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Re:"Report to moderator\" mails annoy non-forum adm

Posted by j0ly - 2008/01/20 05:38

where am i putting this line in to?

try to wrap your example with the code line.

-Scott

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Re:"Report to moderator\" mails annoy non-forum adm

Posted by Goodbyte - 2008/01/20 07:06

By default you have to change the file
joomla_install/components/com_fireboard/template/default/plugin/report/report.php in line 97. If you're using a template which provide its own report.php, then you have to search the right position.

The old query is

```
SELECT id FROM #__users WHERE gid>=24;
```

The new query should be

```
SELECT u.id FROM #__core_acl_aro_groups AS g1, #__core_acl_aro_groups AS g2, #__users AS u
```

WHERE g1.group_id=24 AND g2.lft "GREATER_OR_EQUALS" g1.lft AND g2.rgt "SMALLER_OR_EQUALS" g1.rgt AND u.gid=g2.group_id

You have to replace "GREATER_OR_EQUALS" and "SMALLER_OR_EQUALS" by the appropriate characters. It seems to trigger a bug in this template if I try to post it.

Bye,
Goodbyte

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by j0ly - 2008/02/20 20:49

This worked great Goodbyte, however i am getting one more error message after they person submits the report to moderator.

Warning: Invalid argument supplied for foreach() in /joomlairectory/components/com_fireboard/template/default/plugin/report/report.php on line 142

Any ideas?

Thank You

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by Goodbyte - 2008/02/21 06:01

Please send me the context of line 142 or your report.php. I can't check the error at my local file, because it contains some custom modifications. So I don't know which line is the right one. :)

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Re:"Report to moderator" mails annoy non-forum admins

Posted by j0ly - 2008/02/22 07:27

```
//send report to site admins
foreach ($admins as $admin) {
    $database->setQuery("SELECT email FROM #__users WHERE id={$admin->id}"^«^»);
    $email = $database->loadResult();

    mosMail($fbConfig, $fbConfig, $email, $subject, $message);
}
}
```

Line 142 is the line that starts with foreash (\$admins as \$admin) {

thank you for your help!

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by Goodbyte - 2008/02/22 19:02

Could you please send me your report.php? I can't reproduce this error with my local file.

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by j0ly - 2008/02/22 19:25

Here it is attached.

Thanks! <http://www.bestofjoomla.com/images/fbfiles/files/report-35f80bb223b95a6cdaa4b2a1576b9a04.zip>

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by Goodbyte - 2008/02/22 21:50

Your substitution was wrong. I attached the same file with the corrected substitution.

<http://www.bestofjoomla.com/images/fbfiles/files/report-6ea880fdd699a2fb657376be4ea137c4.zip>

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by nater77 - 2008/02/28 06:09

Thanks for your posts Goodbyte - this fixed my problem.

To recap, I downloaded the zip file from above and compared with my original. I pasted the code from above and now my admins are the only ones to receive the report emails.

Thanks again, I appreciate it.

Nate

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by naidu - 2008/11/12 13:55

i am still getting the problem with copying second file

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Re:"Report to moderator\" mails annoy non-forum admins

Posted by Goodbyte - 2008/11/26 06:55

Which version of FireBoard do you use? The file posted above is just for FB 1.0.4.

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