
Unable to upload Avatars - multiple error messages

Posted by fotogenx - 2007/12/28 00:30

I tried to upload an avatar and got the below error messages. The only way I could get an avatar into my profile was to FTP it to the avatar folder and select it from the list, but this isn't a good option for others who will be using the board, they would have to send to me to upload for them ... NOT.

Brand new installation v 1.0.3 stable, NO upgrade involved

INTERESTING UPDATE TO THIS - I tried to change permissions on the referenced folder (...fbfiles/avatars/...) from 755 to 777, but it won't let me change it. Same problem yesterday uploading templates and per my ISP, the problem is related to FB somehow changing server permissions to "nobody", thereby taking away my permission to change permissions :woohoo: So, of course I had him change the permissions back to me, but now FB seems to have again overruled us lowly humans and taken my permission from me yet again.

***** COPIED ERROR MESSAGES *****

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Warning: imagejpeg() : Unable to open '/home/xxxx/public_html/images/fbfiles/avatars/62.jpg' for writing: Permission denied in /home/xxxx/public_html/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 447
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Warning: imagejpeg() : Unable to open '/home/xxxx/public_html/images/fbfiles/avatars/s_62.jpg' for writing: Permission denied in /home/xxxx/public_html/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 460
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Warning: move_uploaded_file(/home/xxxx/public_html/images/fbfiles/avatars/l_62.jpg) : failed to open stream: Permission denied in /home/xxxx/public_html/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 484
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Warning: move_uploaded_file() : Unable to move '/tmp/phpVTIMmV' to '/home/xxxx/public_html/images/fbfiles/avatars/l_62.jpg' in /home/xxxx/public_html/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 484
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An error occurred when uploading your Avatar. Please try again or notify your system administrator Your avatar has been uploaded....

Re:Unable to upload Avatars - multiple error messages

Posted by fotogenx - 2007/12/28 22:03

I already dropped to page 3 of the posts and haven't gotten any response. Is this really a problem that noone else is having or can help with?

Re:Unable to upload Avatars - multiple error messa

Posted by lukeparker - 2007/12/30 09:47

I'm having a similar error, and yes, I can't upload avatars as well.

When I try to use FTP to send anything up (including the FB 1.0.4 update!) My FTP client tells me that I don't have permission to do that. (Critical Transfer Error in FileZilla)

I can then use JoomlaExplorer in 'file' mode to send things up one at a time, but geez... that's like pulling teeth. -And no, I never learned how to use Shell. :blush:

Turning off avatars altogether in the FB config panel didn't have a very nice result... When I do that and have a user go in to choose his avatar, the page that displays the gallery is displaying incorrectly now, with a broken table or something... Making the gallery images show off the screen, 2 feet over to the right!

When it's turned on, the page displays normally, but no avatars can be uploaded. I get the error:

An error occurred when uploading your Avatar. Please try again or notify your system administrator Your avatar has been uploaded....

But it hasn't.

And yes, the avatar folder is 755. I even used JoomlaExplorer to set it to 777, but still no better.

I would LOVE for someone to tell me what we're doing wrong here...

Thanks in advance!

Luke

Re:Unable to upload Avatars - multiple error messa

Posted by Azazriel - 2007/12/30 16:48

This is the exact same problem that I'm having as well, and as far as I can see, it's not a permission problem. Here's what I've done to troubleshoot:

- 1) CHOWN'd all files and directories under /fbfiles to www-data (the web user)
- 2) CHMOD'd all files and directories under /fbfiles to 777

And the problem still persists. I'm getting the exact same errors as are listed in the first post.

Warning: imagejpeg() : Unable to open '/var/www/vhosts/ndgmobile.com/httpdocs/images/fbfiles/avatars/63.jpg' for writing in
/var/www/vhosts/ndgmobile.com/httpdocs/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 466

Warning: imagejpeg() : Unable to open '/var/www/vhosts/ndgmobile.com/httpdocs/images/fbfiles/avatars/s_63.jpg' for writing in
/var/www/vhosts/ndgmobile.com/httpdocs/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 479

Warning: move_uploaded_file(/var/www/vhosts/ndgmobile.com/httpdocs/images/fbfiles/avatars/l_63.jpg) : failed to open stream: No such file or directory in
/var/www/vhosts/ndgmobile.com/httpdocs/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 503

Warning: move_uploaded_file() : Unable to move '/tmp/phpyEDeeh' to
'/var/www/vhosts/ndgmobile.com/httpdocs/images/fbfiles/avatars/l_63.jpg' in
/var/www/vhosts/ndgmobile.com/httpdocs/components/com_fireboard/template/default/plugin/myprofile/myprofile_avatar_upload.php on line 503

An error occurred when uploading your Avatar. Please try again or notify your system administrator Your avatar has been uploaded....

So it looks like it's failing to copy the avatar file from the /tmp dir into the /fbfiles/avatars directory for some reason.

This is a fresh installation of fb1.0.4 on a fresh, clean installation of Joomla 1.5RC4 running in a Debian 4 environment.

This seems to be about the only problem I've found so far using 1.0.4 of Joomla 1.5RC4. I did have the 'missing language file entries' issue, but that was an easy fix. However, this little niggly problem, I can't get to go away.

Does anyone following the board have any suggestions (other than 'don't use Joomla 1.5 yet'). This is a client install and they are insisting on Joomla 1.5. Surely there has to be a fix for this? It doesn't sound like it's something in the FB code... Especially after setting the /fbfiles to 777 recursively.

Thanks an advance to those who reply.

Re:Unable to upload Avatars - multiple error messa

Posted by Azazriel - 2007/12/30 16:53

As an update to this, I also tried CHOWN'ing the /fbfiles to the ftp user recursively as well. This didn't work, even when also set to 777.

And I also discovered that this error crops up again when trying to upload an image in a post as well.

Could this be something screwy with the way FB is trying to ftp images up?

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Re:Unable to upload Avatars - multiple error messa

Posted by grumblemarc - 2007/12/30 17:18

If you're using 1.5 could this possibly have something to do with Joomlas FTP settings?

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Re:Unable to upload Avatars - multiple error messa

Posted by Azazriel - 2007/12/30 17:41

Thanks for the speedy reply.

I don't *think* so, but of course am not ruling that out. All other components and media managers in the Joomla 1.5RC4 install are working fine. I can upload images to the media manager, I can upload and install components (hense installing FB), etc.

It's only in FB that the image upload problem exists... and even so, with the /fbfiles dir CHMOD'd to 777, it should pretty much let anything in shouldn't it?

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Re:Unable to upload Avatars - multiple error messa

Posted by fotogenx - 2007/12/30 18:54

I think you might find that when you CHMOD the FB folders to 777, it might APPEAR to change the permissions, but after you finish changing the permissions, re-check to see if it actually kept the new permissions settings.

It did NOT keep the permissions setting for me. My ISP told me that FB had switched the permissions ownership to "nobody", so he had to change ownership back to me so I could change permissions.

It appears that FB took away the ownership.

This stuff is a bit beyond me, thanks for any help or insight as it seems to be a problem for others as well

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Re:Unable to upload Avatars - multiple error messa

Posted by lukeparker - 2007/12/31 00:39

I'm still using J! 1.0.13 and proud of it. 1.5 is WAY too full of bugs still. (Like that darn FTP layer!)

Right now I can use FILE mode of Com JoomlaExplorer to change permissions of a folder and all of the files in it manually. Then after that point I can use My ftp program to send up the files and overwrite the old ones, which I've tested out to overwrite properly.

However, then I have to set the permissions back, and go search for the next folder that needs to be updated, then set those permissions, and every file inside it, then use my ftp prog again, etc...

It's a heck of a lot of work, and worse yet, I'm worried that I don't have a clue which files I don't want to overwrite.

Can someone at least tell me which files in the FB 1.0.4 upgrade from 1.0.3 package I DONT want to replace on a live environment? Such as the Configuration file? I'm really scared of losing time by having to go back to remake all the config-type settings that this package might overwrite.

Re:Unable to upload Avatars - multiple error messa

Posted by Shadowlord367 - 2008/01/20 09:17

I'm having this problem as well... A solution would be VERY much appreciated. Anyone?

Re:Unable to upload Avatars - multiple error messages

Posted by gecouk - 2008/01/21 03:59

Not sure if this will help but I had the same problem trying to upload a template.

I fixed it by ftp'ing to my host and transferring the complete "com_fireboard" folder to a temp folder on my HD. I then added my the files i wanted to uploasd to the folder in the template directory then right clicked on "com_fireboard" and changed the attributes of all files and folders to read.

Next i deleted the complete "com_fireboard" folder from my host and uploaded the modified "com_fireboard" folder complete with new files to my host.

I logged into FireBoard admin and my files were there and useable.

This workaround should work for the "avatar" folder, you may not need to transfer the whole "com_fireboard" folder. It's a lot quicker and easier than doing one file at a time.

Anyway Good Luck.....

Re:Unable to upload Avatars - multiple error messages

Posted by mike9999 - 2008/03/07 05:21

What the hell, I cant change any permissions of any fireboard files, I cant even fuggin delete them. I have loved fireboard till now.

I altered some files and want to upload over the existing, cant even do that.. what a pain in the ass.

Re:Unable to upload Avatars - multiple error messa

Posted by grumblemarc - 2008/03/07 05:28

Nothing to do with FB. Your server (if remote) has "ownership" of them. JoomlaXplorer MIGHT be able to CHMOD them. If not contact your host. If it's on a local machine then that's something YOU need take care of.

Re:Unable to upload Avatars - multiple error messa

Posted by mike9999 - 2008/03/07 05:40

I will go bug them.

Any idea why this happened? why only Fireboard and Community builder I see doing this? I have 7 other sites with this host for the past 4 years, never have they changed anything like this or care to do so.

Re:Unable to upload Avatars - multiple error messa

Posted by grumblemarc - 2008/03/07 05:44

I don't think they changed anything. I have had this problem on client sites in teh past.

Re:Unable to upload Avatars - multiple error messa

Posted by mike9999 - 2008/03/07 06:10

All fixed up, they looked at my entire site and said it was wierd that only those 2 directories were in lala land. It must have something to do with the installer I guess.

Re:Unable to upload Avatars - multiple error messa

Posted by Cristole - 2008/03/12 05:38

Yeah, I've had problems where files that I install inside joomla (using the install component/module/mambot) are not editable with ftp or the plesk back-end our host uses. Joomla uses the http user, and for some reason I don't have those access rights.

JoomlaXplorer successfully bypasses this and gives me access to the files. It's a bit combersome at times, but it works.

Re:Unable to upload Avatars - multiple error messa

Posted by pahlevy - 2008/03/12 21:06

its kinda wierd, i also have the same problem but when i changed all the folders one by one it seems to fix my problem. i finally can upload my avatar...

try change all of this folders (/images/fbfiles/avatars/gallery) to 777 one by one.

and also for (/images/fbfiles/files) and (/images/fbfiles/images) aswell if you want to upload files or images while posting.

hope it will help u guys

Re:Unable to upload Avatars - multiple error messa

Posted by Walina - 2008/03/16 06:31

pahlevy wrote:

its kinda wierd, i also have the same problem but when i changed all the folders one by one it seems to fix my problem. i finally can upload my avatar...

try change all of this folders (/images/fbfiles/avatars/gallery) to 777 one by one.

and also for (/images/fbfiles/files) and (/images/fbfiles/images) aswell if you want to upload files or images while posting.

hope it will help u guys

Hello

I have the same problem but what is 777 mode ? :blink:

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Re:Unable to upload Avatars - multiple error messa

Posted by mike9999 - 2008/03/16 06:55

chmod, use ftp to change the file or directory permissions

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Re:Unable to upload Avatars - multiple error messa

Posted by Walina - 2008/03/16 16:01

mike9999 wrote:

chmod

I don't have that with cute ftp :S

Meanwhile, I did a clean install, it works for now.

EDIT : same problem appeared again ! But I didi resolved with that =>

http://joomlame.com/index.php?option=com_fireboard&Itemid=2&func=view&catid=24&id=3376#3376

It works fine now :woohoo:

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Re:Unable to upload Avatars - multiple error messa

Posted by PeterGriffin - 2008/05/03 20:51

Help. I can not upload avatars. Why is no one answering this major issue.:woohoo: :woohoo:

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